



COVID 19 Update - March 19,2020

During this unprecedented, ever-evolving situation, we at The RiverWoods Group are focused on our #1 priority – the health and safety of our residents and the staff who care for them. As each of us are taking the key steps to maintain our health and the health of our community, we appreciate the families and friends of our residents who are working with us and heeding our new guidelines to keep our community safe. As you know, we are no longer allowing outside visitors into our campuses. The following are a few updates of the increased preventative measures we are taking as of today. As always, we welcome your questions which can be emailed to covidquestion@birchhill.org

Travel – Residents or staff who have traveled by airplane, cruise ship, or have been to NY, CA, WA or OR in any manner of travel are being asked to self-isolate for 14 days upon return to the community.

Trips Off Campus – We are asking all residents to dramatically limit them, and only go to essential doctor's visits. We will deliver groceries (or supply through our country stores), medications, and will help with other essential needs our residents have.

Fitness Centers – Are closed for residents' safety. We are already working on delivering classes virtually.

Social Distancing – We are encouraging **all residents to stay 6 feet away from one another**, connect only in small groups, and at a safe distance.

Virtual Community – We are working on ways to virtually bring fun, connection and community to our residents.

What you can expect from our team: We will bring our best every day. We will keep the communication flowing on a regular basis to our residents, staff, and you, through this site.

Most importantly, we will get through this together.